

Browser and Operating System Support For WAM!NET Services and Applications

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Introduction

The WAM!NET Services and applications are supported on those browser and operating systems detailed in the tables below. Other environments may be compatible, but won't be supported if issues arise. The application support tables apply to English installer versions only.

WAM!NET® Portal

Supported Browsers and Operating Systems for Desktop and Laptop Computers:

Platform	Browser			
	Internet Explorer	Firefox	Safari	Chrome
Windows 7	v 10 or newer	v 29 or newer ⁴		v 34 or newer
Windows 8.x ¹	v 11 or newer	v 29 or newer ⁴		v 34 or newer
Windows 10.x	v 11 or newer	v 29 or newer		v 34 or newer
Mac OS X 10.6.x		v 29 or newer	v 5.1 ²	v 34 or newer
Mac OS X 10.8.x		v 29 or newer	v 6 or newer	v 34 or newer ³
Mac OS X 10.9.x		v 29 or newer	v 7 or newer	v 34 or newer ³
Mac OS X 10.10.x		v 29 or newer	v 8 or newer	v 34 or newer ³
Mac OS X 10.11.x		v 29 or newer	v 9 or newer	v 34 or newer ³

Notes:

- 1 Desktop mode supported, but not metro mode
- 2 Best effort support only. Not recommended because this browser on this operating system is no longer supported by the publisher.
- 3 The Download All feature is not supported. Chrome can't run Java 7 on Mac OSX.
- 4 Drag and drop upload of files may not be compatible with certain supported versions of Firefox.

Supported Browsers and Operating Systems for Tablet Devices:

The WAM!NET Portal web interface is generally compatible with the following browsers on the noted operating systems for tablet devices.

Platform	Browser		
	Mobile Safari	Android	Chrome
iOS 7.x	v 7		v 29 or newer
iOS 8.x	v 8		v 29 or newer
Android 4.x		v 4 or newer	v 29 or newer

Notes:

- Tested on Apple iPad and Samsung Galaxy 10.1
- Mobile devices such as the iPod Touch, iPhone and Android phones may be compatible, but the WAM!NET Portal web interface has not been optimized for small screens

WAM!NET® Transmission Director XSM (TDX) and Submission Icons

Platform	Web Launch TDX & Sub Icons 3.10.x ¹	Installed TDX & Sub Icons 3.10.x ²	Installed TDX & Sub Icons 3.9.x ³
Windows 7	•	•	•
Windows 8.x ⁴	•	•	•
Windows 10.x	•	•	
Mac OS X 10.6.x	•		• ⁵
Mac OS X 10.8.x	•		•
Mac OS X 10.9.x	•	•	•
Mac OS X 10.10.x	•	•	•
Mac OS X 10.11.x	•	•	•

Notes:

- 1 Web Launch versions (Launch TDX and Submit via Web links under Transfer Files in WAM!NET Portal) requires Java 6 or later unless otherwise noted
- 2 Bundled with Java 1.8
- 3 Bundled with Java 1.7
- 4 Desktop mode supported, but not metro mode
- 5 Requires Java 6 or later to be installed

WAM!NET® Transmission ScriptableSM (TSC) Client

Platform	TSC 2.5.x ¹	TSC 2.4.x ²
Windows 7	•	•
Windows 8.x	•	•
Windows 10.x	•	
Mac OS X 10.6.x		•
Mac OS X 10.8.x		•
Mac OS X 10.9.x	•	•
Mac OS X 10.10.x	•	•
Mac OS X 10.11.x	•	•
Linux	•	•

Notes:

- 1 Bundled with Java 1.8
- 2 Bundled with Java 1.7

WAM!NET® Software Development KitSM (SDK)

Platform	SDK 2.3.x
Windows 7	•
Windows 8.x	•
Windows 10.x	•
Mac OS X 10.8.x	•
Mac OS X 10.9.x	•
Mac OS X 10.10.x	•
Mac OS X 10.11.x	•
Linux	•

Notes:

- All previous versions deprecated, please [Contact Us](#) if using a previous version

File Transfer Appliance Hot Folders

Platform	FTP	FTPS	Samba
Windows 7	•	•	•
Windows 8.x	•	•	•
Windows 10.x	•	•	•
Mac OS X 10.6.x	•	•	
Mac OS X 10.8.x	•	•	
Mac OS X 10.9.x	•	•	
Mac OS X 10.10.x	•	•	
Mac OS X 10.11.x	•	•	

Notes:

- Explicit FTPS supported
- The supported character set is limited to Lower ASCII

General Support Policy

Following are the guidelines for the target timeframe in which WAM!NET Services will support new OS and Browser versions going forward.

- Mac OS X major releases – supported within 1 month following the official release date of the OS*
- Mac OS X minor releases – supported immediately following the official release date of the OS**
- Windows major releases – supported within 6 months following the official release date of the OS*
- Windows Server releases – support based on market demand
- Windows service pack releases – supported within 1 month following the official release date of the OS*
- Windows auto-updates – supported immediately following the official release date of the OS update**
- Major Browser releases – supported within 1 month following the official release date of the Browser*
- Minor Browser releases – supported immediately following the official release date of the Browser**

We reserve the right to exclude certain OS and/or Browser releases if they are determined to be buggy and/or unsupported.

* Testing will be performed to qualify support

** Testing will not be performed, however, we will react to reported issues